



**SUPPLEMENTARY INFORMATION**

**Council**

**16 December 2019**

Agenda Item Number	Page	Title
4.	Pages 1 - 30	Thames Valley Police - Address by Deputy Police and Crime Commissioner and Chief Constable  Presentations

*If you need any further information about the meeting please contact* Natasha Clark, Democratic and Elections [democracy@cherwellandsouthnorthants.gov.uk](mailto:democracy@cherwellandsouthnorthants.gov.uk), 01295 221589

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# Cherwell

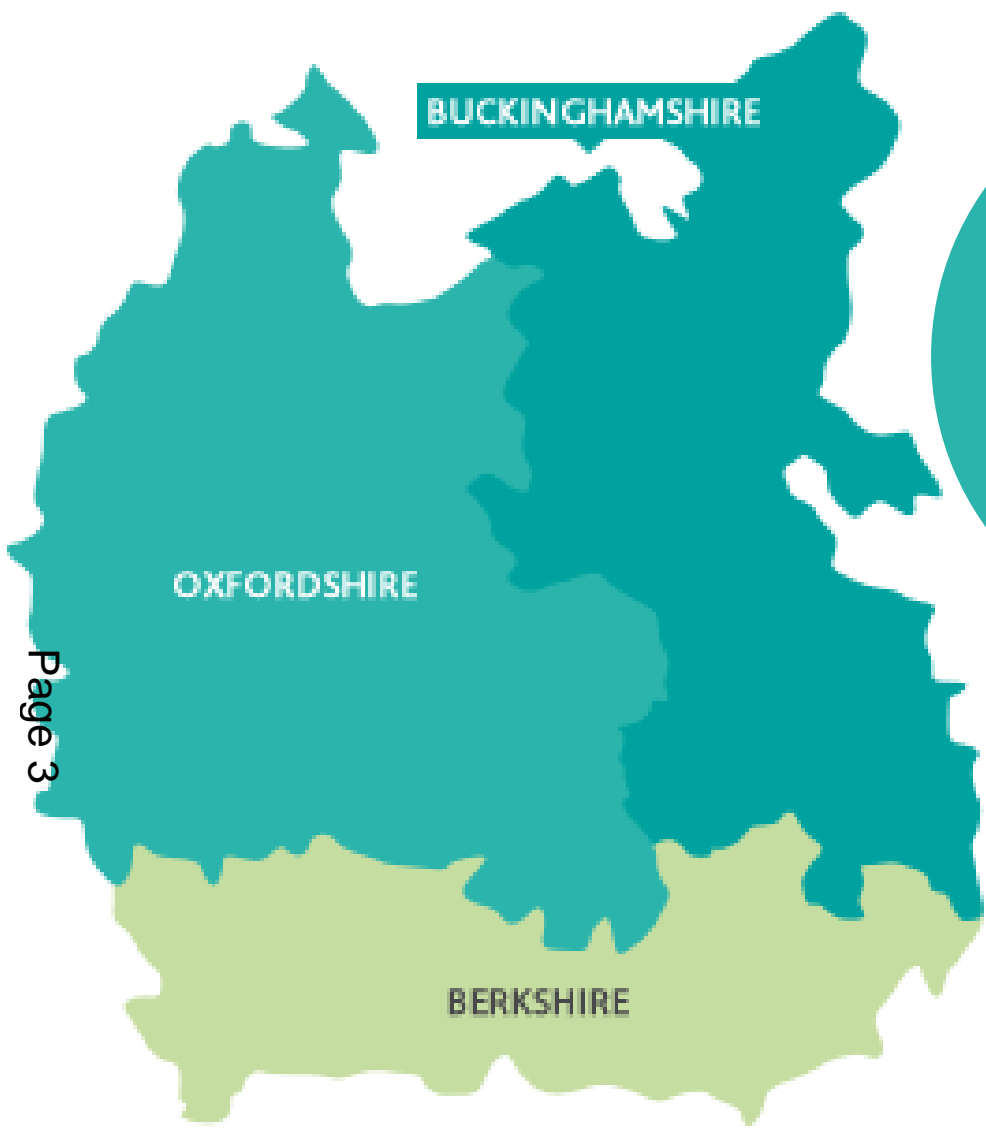


DISTRICT COUNCIL  
NORTH OXFORDSHIRE



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- **Hold the Chief Constable to account for policing**
- **Develop and publish a Police and Crime Plan**
- **Set the policing precept to fund local policing**
- **Scrutinise, support and challenge performance**
- **Engage with communities and seek their views on policing and crime**
- **Commission services and award grants including services to support victims of crime and Restorative Justice**



**2.3**  
MILLION  
POPULATION

**18**  
LOCAL  
AUTHORITIES

**196**  
MILES OF  
MOTORWAY

**6**  
MILLION  
VISITORS EACH  
YEAR

**2,200**  
SQUARE  
MILES

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# PREVENTION & EARLY INTERVENTION



- Awarded £213k to organisations to raise awareness and provide training on cybercrime
- Grant funding of £120k awarded to seven organisations, including those targeting schools which require FGM prevention activities
- Commissioned SAFE! to provide Young Victims Services including a focus on ‘peer on peer’ abuse
- Operation Signature launched to safeguard victims of financial abuse.
- Hate crime awareness campaign encouraging victims to report continues to be promoted.
- #SlowDown social media campaign highlighted the risk of illegal/inappropriate speeds.

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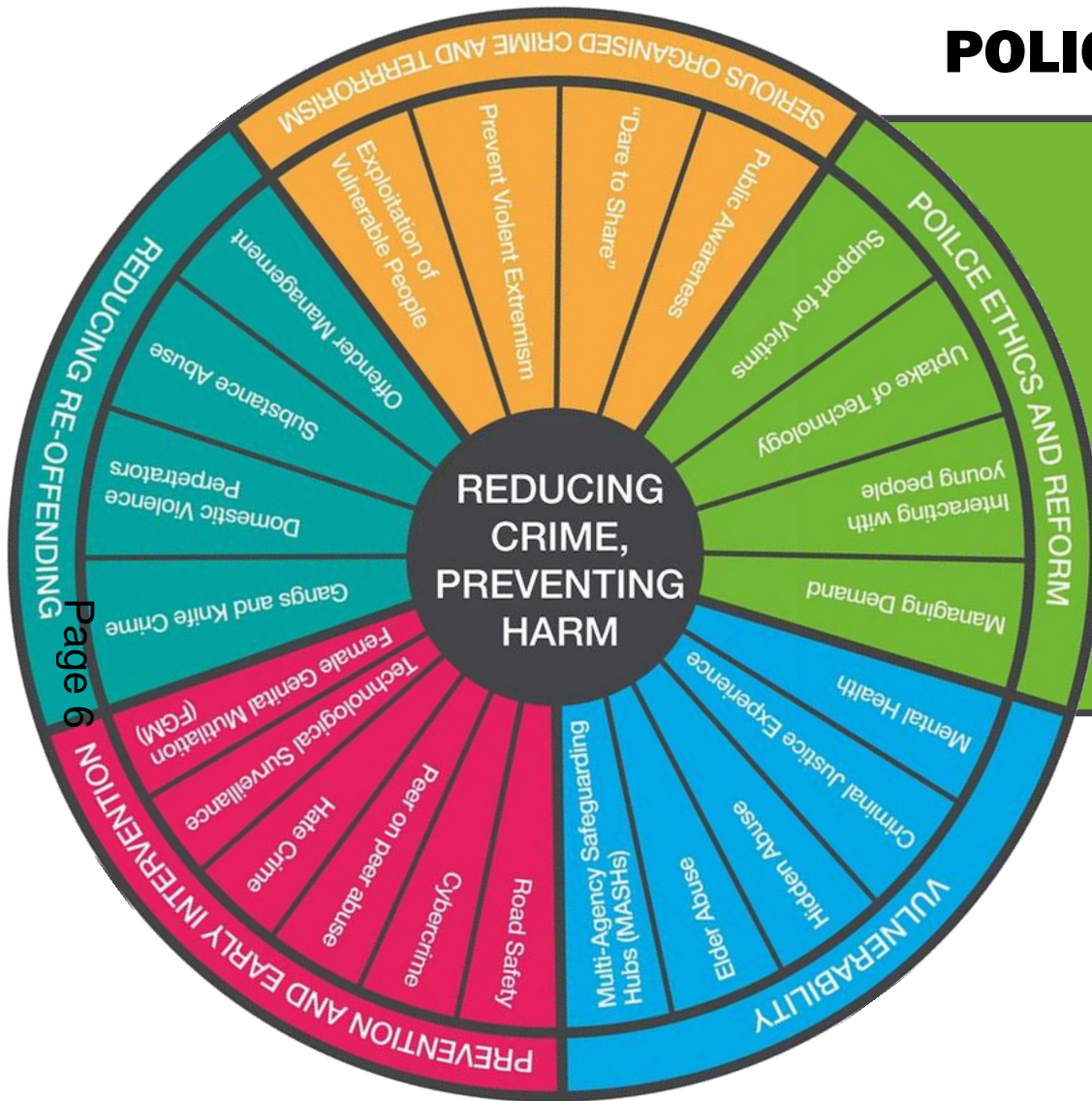
# VULNERABILITY



- Supported officers and staff to improve victim welfare through direct contact with Victims First Hub
- Funded AGE UK £55k to work with organisations engaged with elder abuse and safeguarding
- Launched awareness campaign 'Know This Isn't Love' to raise awareness of coercive control.

- Phase 3 of the TVP 'Hidden Harm' campaign raised awareness of HBV and Forced Marriage.
- LPA's are working with Force Intelligence Hubs to identify modern day slavery victims and those in brothels.
- Thames Valley ISVA Service funded by the OPCC supports victims of sexual violence

# POLICE ETHICS & REFORM



- Official launch of Victims First
- Launched Victims First Connect which provides access points in local communities for support and referral
- The Force has launched its new website and has seen a significant take-up in the number of people reporting crime on-line
- Force-wide communications to promote Victims Code
- Key criminal justice partners engaged to establish complementary approaches to diversion and offender aftercare referrals.
- CPS evidence exchange system 'Egress' - reduces paper and disks.

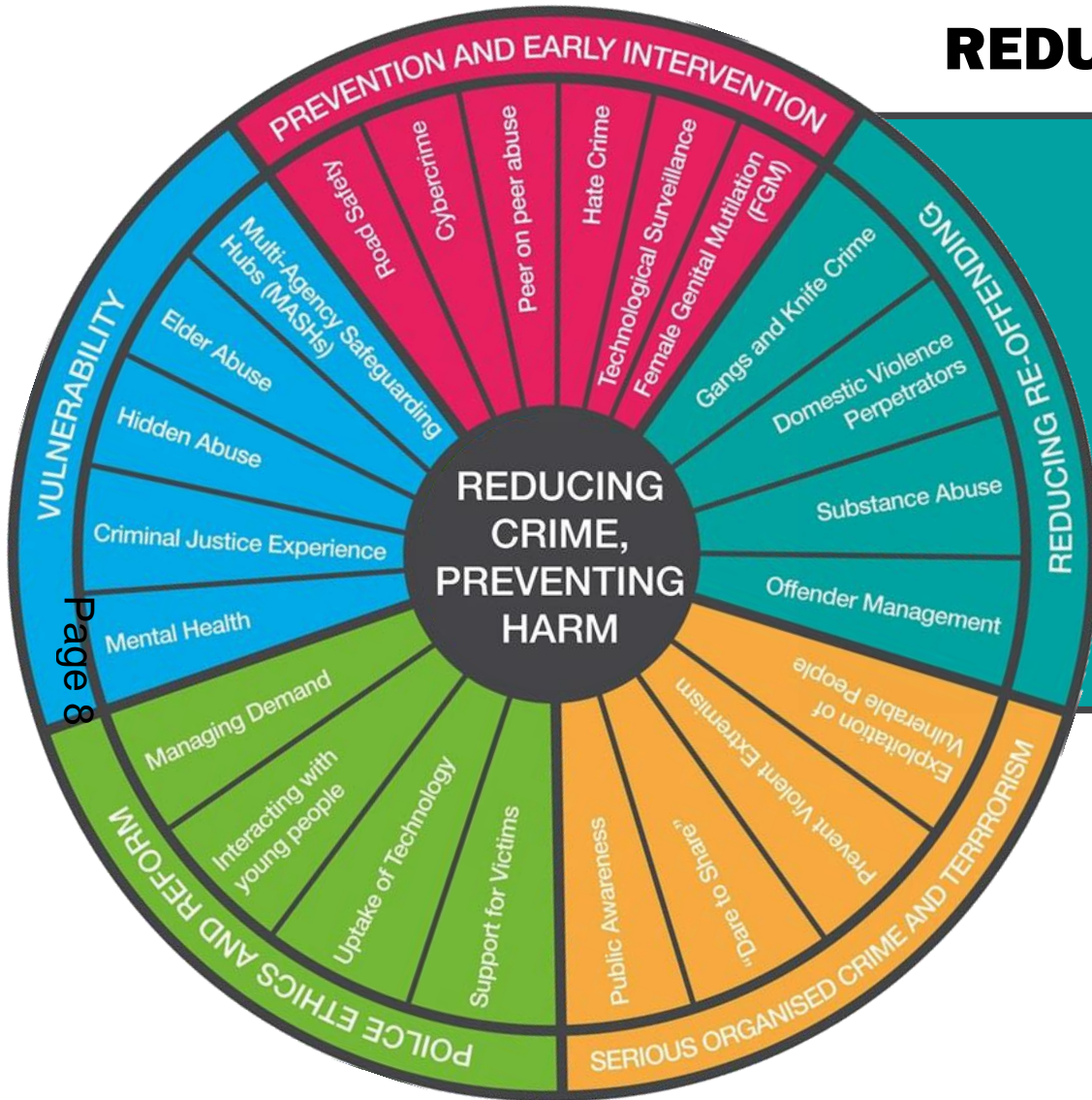


# SERIOUS ORGANISED CRIME & TERRORISM



- County Drugs Lines week saw: 106 people arrested, 27 warrants, 156 stop and searches, £133k seized along with 2,800 wraps of drugs.
- 43 children and 69 vulnerable adults were safeguarded
- Serious Organised Crime Drug Exploitation meetings are now linked with Protecting Vulnerable People teams, sharing common themes of exploitation.
- Prevent training delivered by the OPCC.
- A numbers of LPAs have structured neighbourhood policing to ensure more effective intelligence is gathered, with a focus on organised crime and recognising radicalisation.

# REDUCING RE-OFFENDING



- Awarded over £820k from Home Office Early Intervention Youth Fund to help tackle youth violence, vulnerability and exploitation.
- Over £72k awarded to a project which works with offenders 'through the gates' to help them into employment.
- Over £52K awarded to work towards rehabilitation of high risk sexual offenders.
- The out of court disposals framework is being rolled out. This provides a two tier disposal strategy of conditional cautions or community resolutions and ensures appropriate disposals are made.

**£2.7  
MILLION**

**Community Safety Fund  
provided councils to help  
deliver crime reduction,  
prevention and support  
services.**

**NEARLY  
£3  
MILLION**

**Supporting victims of  
crime across the  
Thames Valley.**

**£199k**

**Awarded from the Police  
Property Act Fund in  
18/19 to charities and  
community groups who  
assist in reducing crime  
and reoffending.**



# VICTIMS FIRST

Care | Empower | Recover

**Victims First is dedicated to making sure that all victims of crime receive the support they need to cope and recover from the impact of their crime. Victims First provides free emotional and practical support to all victims and witnesses of crime. It is available across Berkshire, Buckinghamshire and Oxfordshire and can provide help regardless of whether or not the crime has been reported to the police.**

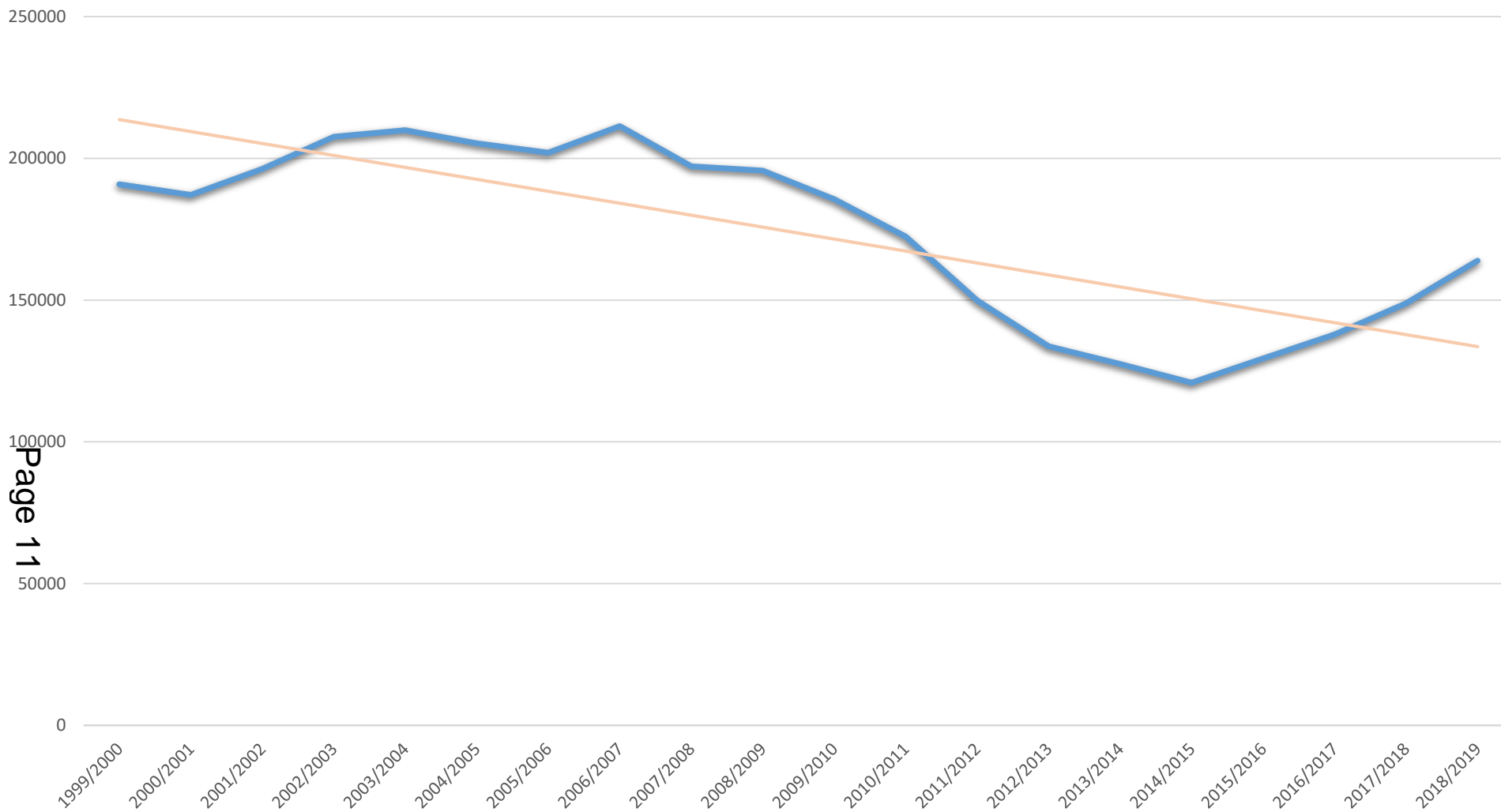
## **Our Services**

- **Telephone support**
- **Face to face support**
- **Advocacy, including help to access other services such as sexual health clinics, drug and alcohol or legal services**
- **Support through the criminal justice system**
- **Therapeutic counselling**
- **Specialist services which include help for victims of sexual violence and domestic abuse**



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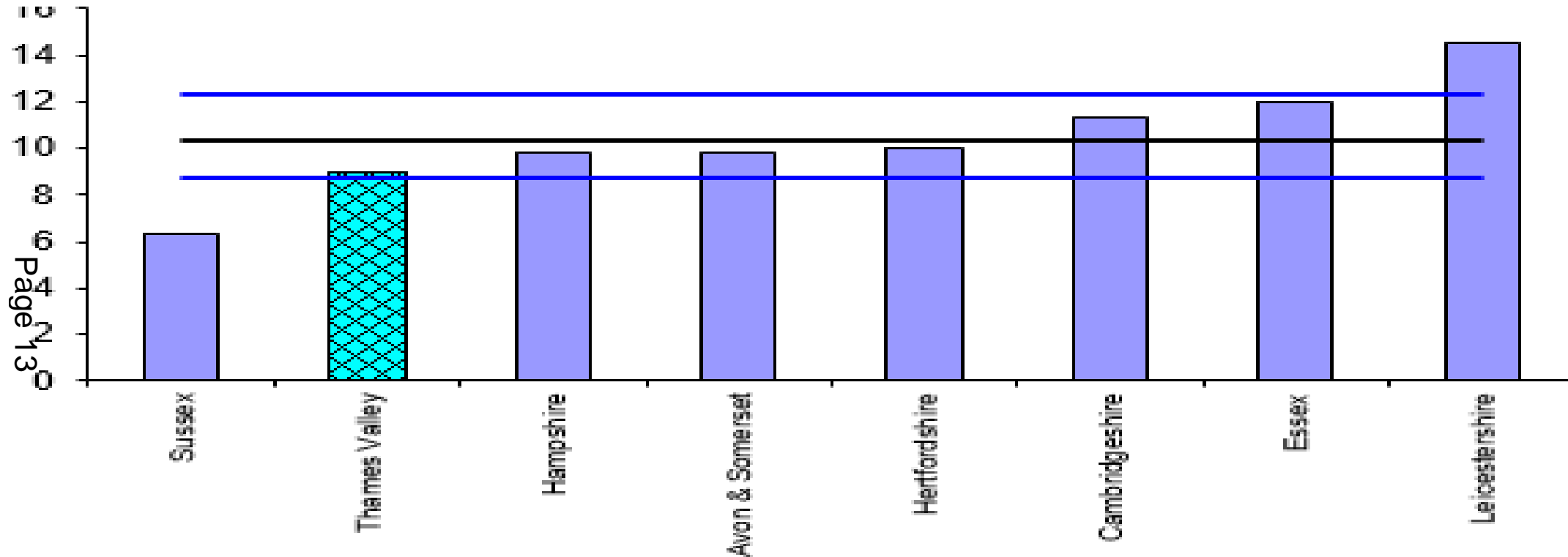


All Crime: TVP 20 Year Trend		
20 years ago	↓	-14%
15 years ago	↓	-20%
10 years ago	↓	-12%
5 years ago	↑	+36%

- **The overall increase in crime remains historically low in Thames Valley: 21,671 fewer crimes compared to 10 years ago (186,612) and 41,322 fewer offences compared to 15 years ago (205,264)**
- **Thames Valley saw recorded crime increase by 10.3% (148,821 → 164,153) compared to the national increase of 8%**
- **Violence against the person offences have risen by 40.7% (compared to a 20% increase nationally)**
- **Sexual offences increased by 16.2%% over the past year (compared to a 7% increase nationally)**
- **Burglary dwelling decreased by 2% (3% decrease nationally)**
- **Criminal Damage and Arson decreased by 2.6% (compared to a 3% decrease nationally)**
- **Drug offences increased by 9.9% (compared to a 11% increase nationally)**
- **Possession of weapons offences increased by 28.2% (compared to a 19% increase nationally)**

Residential Burglary in TV 2018/19 <i>(Residential = Dwelling + Sheds/garages)</i>	Crimes per 1,000 in TV 2018/19 (Residential Burglary)	Crimes per 1,000 Household: Most Similar Group (comparison as at 31.3.19*)
Recorded: -7%	9.001	MSG average: 10.352

## Residential Burglary in TV (Crimes per 1000 Households) 01 Apr 2018 - 31 Mar 2019\*

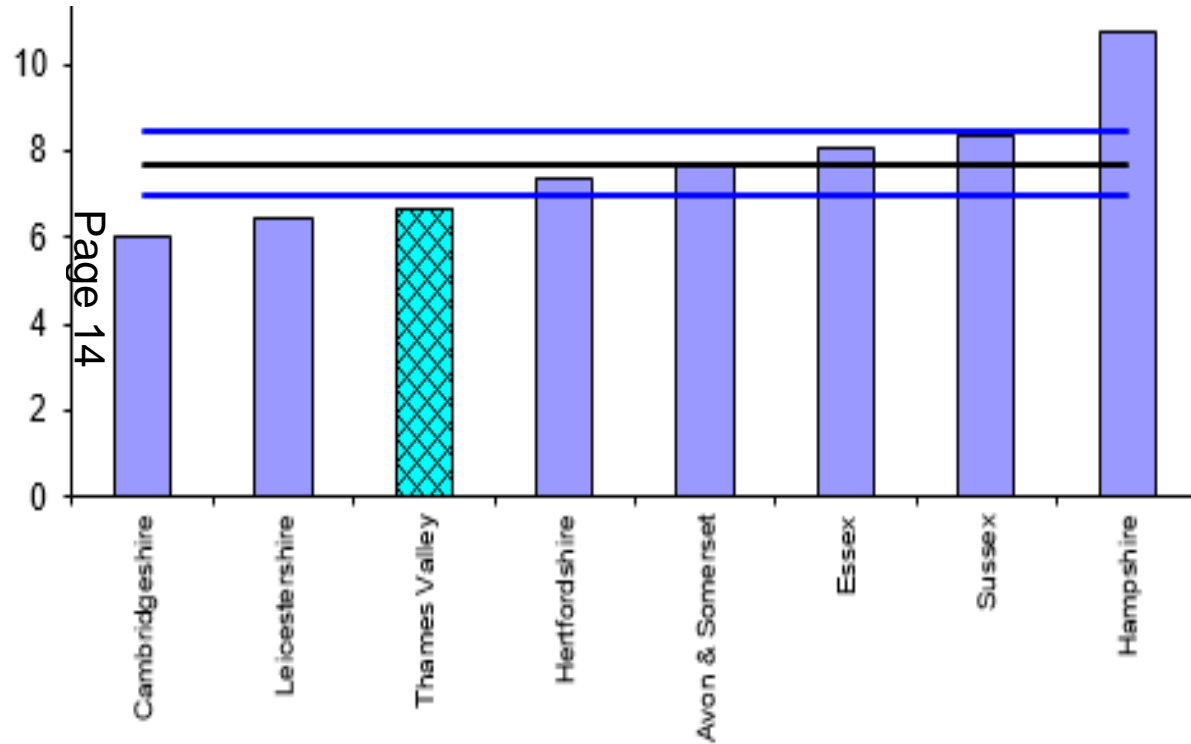


**Reducing residential burglaries**

**Burglary in Thames Valley compared to Most Similar Group of Forces**

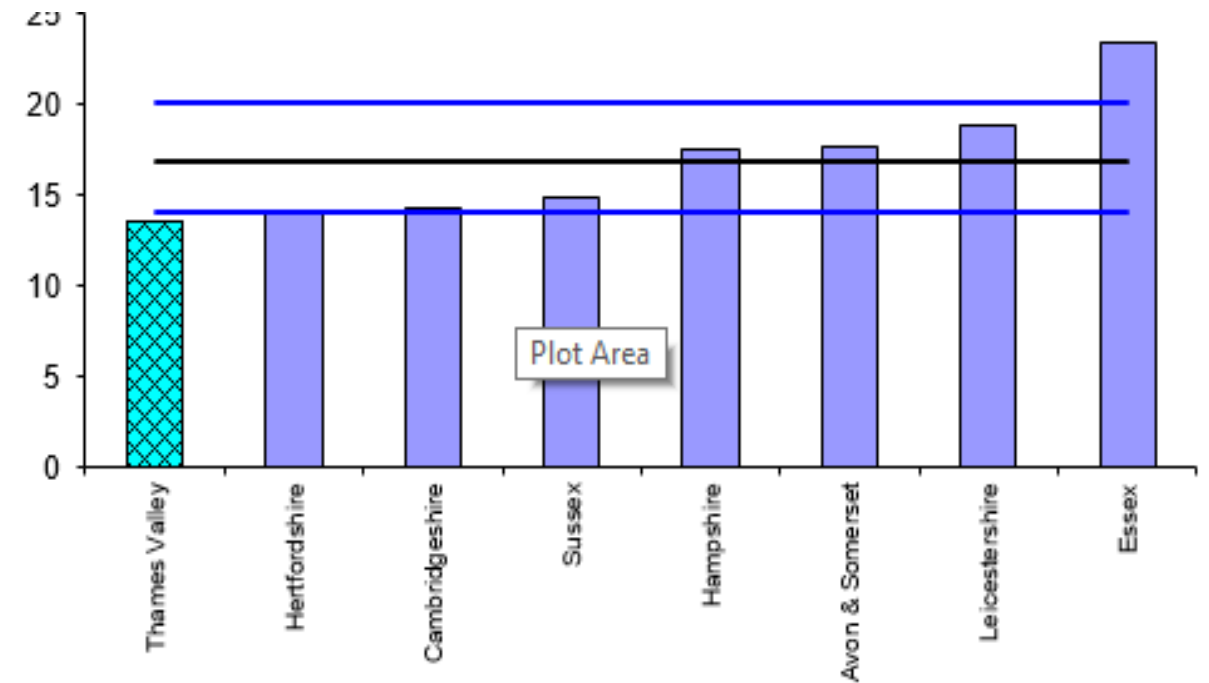
## Violence with Injury

- **Up 15% in 2018/19; per 1,000 offences = 6.631 (MSG average = 10.757)**
- **35% fewer GBH (section 18) offences than the same time last year**



## Violence without Injury

- **Significant increases within a wide-range of categories including Harassment, Threats to kill, and Dangerous Dog offences**
- **Up 45% in 2018/19; per 1,000 offences = 13.566 (MSG average = 16.815)**

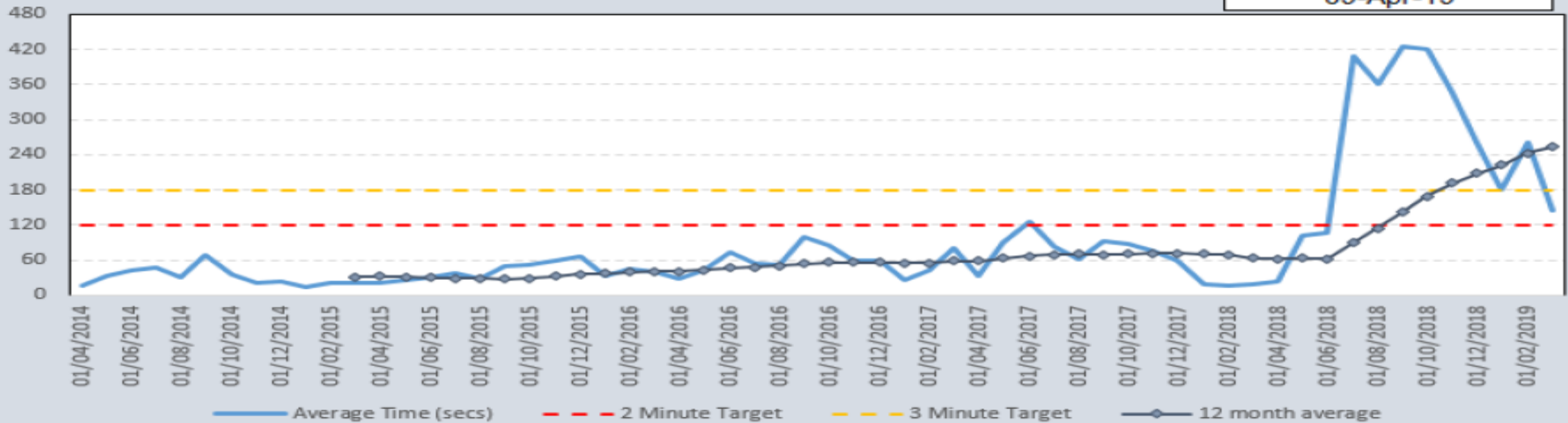




## Average time to answer 101 calls

Last refreshed:

09-Apr-19



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**TVP answered 554,316 '101' calls and 341,233 '999' calls**

- **13% increase in the volume of 999 calls received;**
- **16% decrease in the number of 101 calls (signs of improvement in the last few months of 18/19) - average time to answer = 2.5 mins (2020/21 aim of improving this towards 2 mins);**
- **On-line reporting publicised and continues to increase**



## **Contacting the Office of the Police & Crime Commissioner**

**01865 541957**

**[www.thamesvalley-pcc.gov.uk](http://www.thamesvalley-pcc.gov.uk)**

**[pcc@thamesvalley.pnn.police.uk](mailto:pcc@thamesvalley.pnn.police.uk)**

**@TV\_PCC**



Care | Empower | Recover

## **Contacting Victims First**

**0300 1234 148**

**[www.victims-first.org.uk](http://www.victims-first.org.uk)**

**[www.facebook.com/victimsfirstTV](https://www.facebook.com/victimsfirstTV)**



# Chief Constable John Campbell QPM



DISTRICT COUNCIL  
NORTH OXFORDSHIRE

16<sup>TH</sup> December 2019

THAMES VALLEY POLICE  
**STRATEGIC  
PLAN**

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# Thames Valley will deliver an excellent service and be regarded as an outstanding force

- We will focus on crime reduction and the disruption of criminal activity, creating a hostile environment for those that would do harm
- When people call us for help we will provide a caring, effective and swift response to those in need
- Where crimes are committed, we will investigate appropriately and relentlessly seek justice for victims
- Our response to major and serious incidents and our policing operations will be first class

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The public will know that when things are at their very worst for them we will be at our very best.

Through these endeavours our communities will have high levels of trust and confidence in Thames Valley Police.

**Reduce crime and incidents** through targeted and effective problem-solving

**The Force will focus on:**

Knife crime;  
The disruption of organised crime groups, including those committing rural crime;  
County drugs lines  
Making best use of our time and resources by effectively reducing need.

**Bring more criminals to justice** by improving the quality and timeliness of investigations

**The Force will focus on:**

Residential burglary;  
Robbery;  
Violence with Injury;  
Rape and serious sexual offences;  
Increasing overall positive outcomes.

**Improve how we protect the vulnerable** by pro-actively identifying, understanding and reducing risk and harm

**The Force will focus on:**

Domestic abuse including stalking and harassment;  
Exploitation;  
Vulnerable victims of fraud.

**Increase the satisfaction of victims and other people in need** by responding appropriately and improving communication with them

**The Force will focus on:**

Improving non-emergency call answering times;  
The timeliness of our initial response;  
Understanding caller and victim expectations;  
Improving the updates provided to victims;  
Our response to major and serious incidents and policing operations.

**Sustain a valued workforce** with the capacity and capability to manage the challenges of modern policing

**The Force will focus on:**

the retention, recruitment, development and wellbeing of all officers and staff to effectively tackle the most serious, complex and challenging threats or risks facing the organisation

**Manage resources** to invest in priority areas and maintain core policing services

**The Force will:**

ensure the available resources are managed to maximise investment in priority areas; develop our understanding of current and future demand; and manage planning processes within a clear governance structure.

**Implement digital development,** integrating new technologies to advance our organisational and operational response

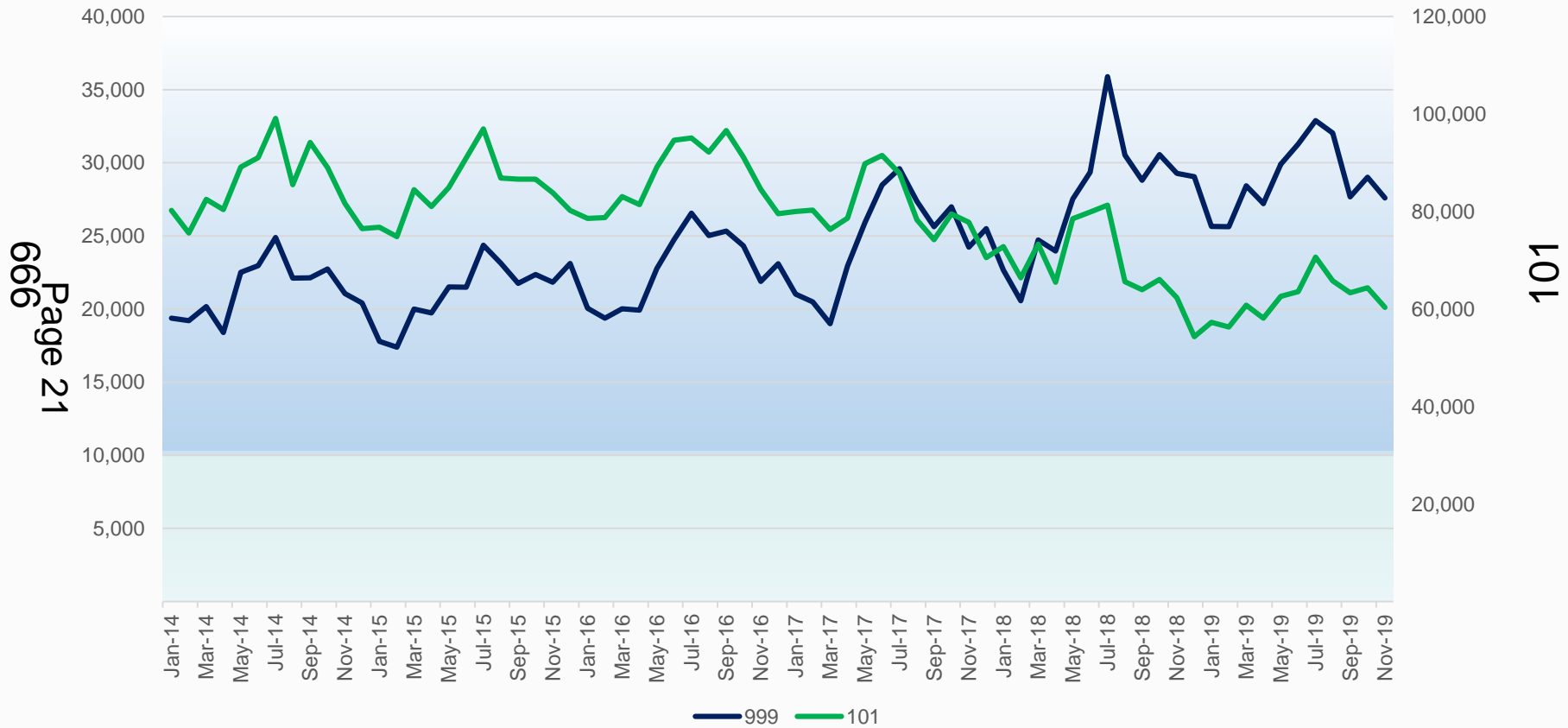
**The Force will deliver:**

an effective digital strategy, adopting innovative business, process and cultural change that will maximise the investment in technology and improve service to the public.

**Operational** ●

**Organisational** ●

# Call volumes



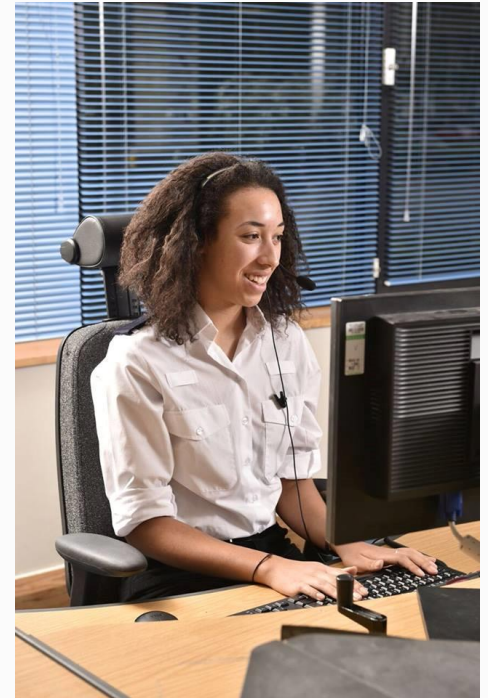
666  
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101

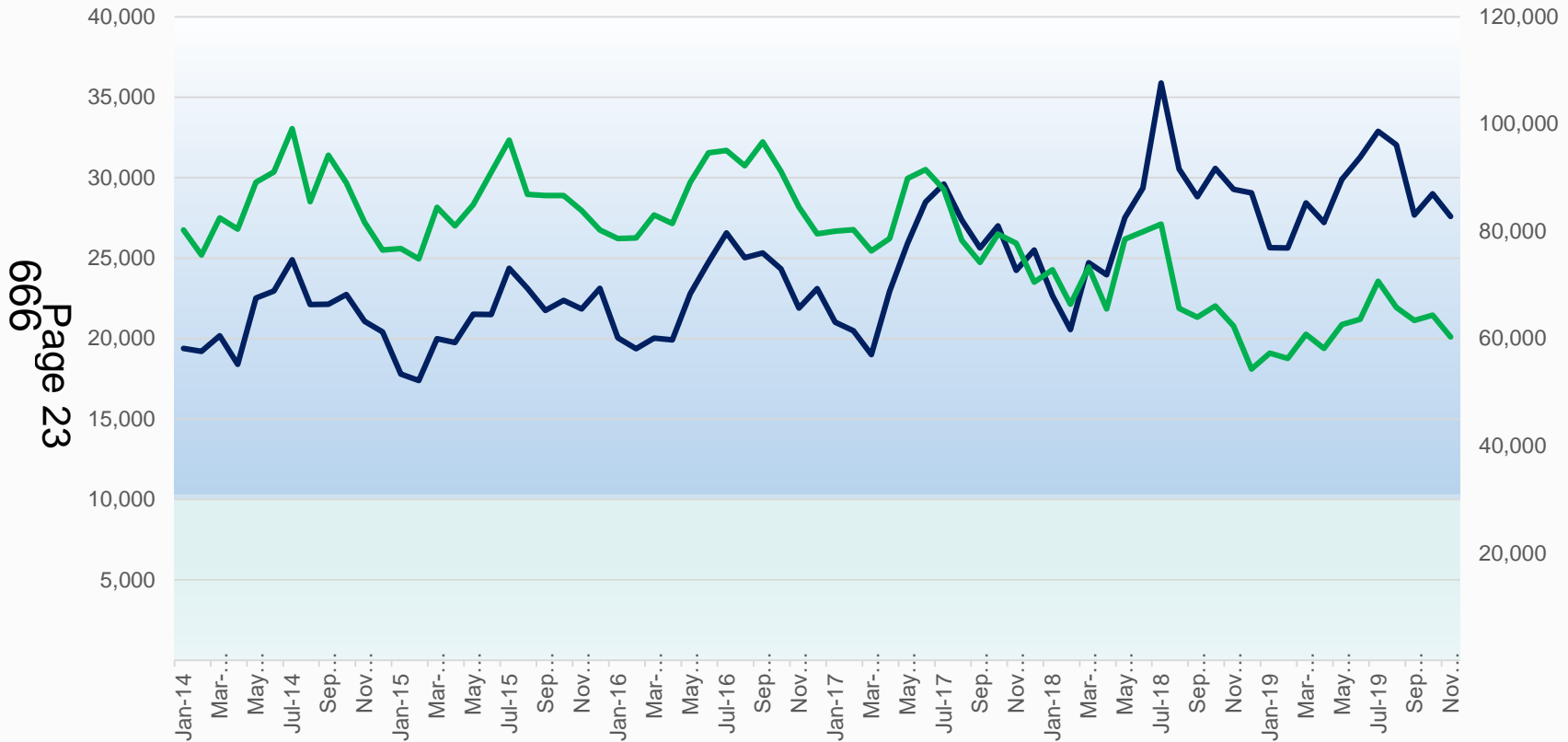
# Average time to answer 101 calls

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As of December 2019 the average time to answer 101 calls was under 3 minutes.

In April to Sept 2018, 101 calls were taking 8 minutes to be answered.



# Time to Answer (seconds)





## Officers Assaulted – 2019

- 589 officers assaulted during use of force incident Force wide –  
40 in Cherwell & West Oxfordshire LPA
- 216 officers have been spat at Force wide –  
12 in Cherwell & West Oxfordshire LPA
- 23 officers exposed to Blood Borne Virus risk Force wide –  
0 in Cherwell & West Oxfordshire LPA

# Some Key Crime Areas

## Offences - Cherwell CSP

	Previous	Current	% Change
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Assault (GBH)	15	10	-33%
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Rape (Domestic)	32	35	9%
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Burglary (Dwelling)	227	201	-11%
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Burglary (sheds/garages)	82	71	-13%
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Theft of Vehicle	82	84	2%
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# Crime Prevention

- Page 26
- Collaboration with Schools
  - Burglary



# Positive Initiatives

- Partnership Working with Support Agencies
- Joint Operations at the local Train Station
- County Drug lines

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# Local Issues Problem Solving

- Anti Social Behaviour
- Missing People

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# Force Challenges

Capacity v Demand

Maintaining establishment levels across TVP

Managing budget shortfalls

Quality of investigations

- Op Endeavour
- Investigation restructure
- Crime Data Integrity

Improving Call Handling performance

20,000 Officers - Uplift

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